

FAQs on Statistics Canada topics for Academic Directors

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Question	Answer
Can I request more or fewer Analyst hours as we prepare for the cost per contract context?	The cost-per-contract financial model should have no bearing on whether Statistics Canada increases or decreases Analyst hours. The main context that bears on this decision is whether the volume of contracts matches the opening hours where an Analyst must be on site.
How will I be informed of changes to our RDC Analyst's hours?	Statistics Canada will inform Academic Directors in writing of increases and decreases to Analyst hours, as well as instances where an Analyst (in the new vRDC context) will be providing virtual support to another RDC.
How is the level of experience of the Analyst determined (at an RDC)?	In the staffing model, Statistics Canada employs a mix of various categories of analysts (Junior Analysts, Analysts, and Senior Analysts) with varying duties and level of responsibilities. In some cases where two analysts work for the same RDC, a Junior Analyst may be paired with a Senior Analyst, to maximize the level of experience.
How does Statistics Canada determine leaves of absence and impact to RDCs?	Statistics Canada has taken on the responsibility and cost associated with Analyst leaves of absence. As such, they are careful to ensure that there is a sufficient cadre of Analysts to cover for leaves.
To whom do I address my questions or concerns about proper coverage?	The Director or Chiefs of Data Access Division at Statistics Canada are your points of contact for concerns with Analyst hours, opening hours, and leaves of absences.
How do I address concerns in the transition to the vRDC?	The vRDC transition is expected to help democratise access to Analysts, by increasing the frequency and level of support that researchers can expect both remotely and in the physical RDC, as shortages of remote support Analyst staff in one geographic region can more easily be covered remotely by Analysts across Canada. This increased flexibility on the remote side is also expected to alleviate pressures on in-person staffing in the physical RDCs, as more Analysts are qualified and capable of covering staff absences.
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